

CANCELLATION POLICY

We do not encourage to cancel the policy unless **valid reason** given. If you wish to cancel your payment made then need to cancel via submitting online the request for cancellation form. Cancellation is only available within 7 days after the receipt of soft copy insurance policy or soft copy certificate document. You may reach out to our Customer Service Team via WhatsApp (+0132894932) or drop us an email at enquiry@medindemnity.com.my and our Customer Service Team will advise you accordingly.