

REFUND POLICY

We may refund the total premium paid excluding payment gateway charges if any .You are required to fill up the Direct credit Refund form and submit online to us within 7 days after receipting of soft copy insurance policy or soft copy certificate document together with Request Cancellation Form . You may reach out to our Customer Service Team via WhatsApp (+0132894932) or drop us an email at enquiry@medindemnity.com.my and our Customer Service Team will advise you accordingly.